



Environmental Policy

ISS recognises the importance of conducting business operations in an environmentally responsible and sustainable manner. Reducing adverse environmental effects of our operations and reducing the impact on our climate is the ISS approach to create a better future for our organisation, our customers and the community.

We will achieve this through the following objectives:

1. Complying with all applicable environmental legislation and other requirements such as industry standards, codes of practice, ISS Global policies and standards and any customer requirements.
2. Preventing pollution and establishing a program of continual improvement across the range of activities, products and services we provide.
3. Setting measurable environmental objectives and targets, reporting and reviewing performance and providing sufficient resources to support the delivery of improvement plans.
4. Maintaining a documented Environmental Management System which meets the needs of the business and consistent with ISO 14001.
5. Working in partnership with our customers, suppliers and contractors to pursue environmentally sustainable initiatives and improvement programs, including maximisation of recycling and efficient use of limited resources.
6. Investigating environmental incidents to determine underlying causes and taking appropriate action to prevent a recurrence.
7. Consulting with, educating, training, and informing our employees to continually enhance their environmental awareness, competencies and knowledge and actively seeking their input into improving our environmental performance.
8. Ensuring the Environmental Policy is effectively implemented, maintained and made publicly available.

SCOTT DAVIES
CHIEF EXECUTIVE OFFICER
ISS AUSTRALIA and ISS NEW ZEALAND
1 JANUARY 2016